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The Warehouse Group partners with Tata Consultancy Services to support managed services transformation

The Warehouse Group has engaged Tata Consultancy Services (TCS), a global leader in IT services, consulting and business solutions, to support the next phase of its transformation focused on simplifying the Group's technology stack. The partnership is designed to lower costs by removing remaining legacy systems, consolidating platforms, and maximising value from existing technology investments. TCS will support the Group in building the capability and services needed to improve performance, starting with managed services and licence optimisation.

Group Chief Executive Officer Mark Stirton said the partnership marks a significant step forward. "We've spent the past year lowering costs, but this partnership allows us to go deeper. TCS will build on our current cost initiatives and unlock the capability and capacity to obtain more value from the technology investments we've made to date," said Mr Stirton. "The partnership is estimated to reduce costs in licences and managed services by up to \$40 million over five years and will help free up our technology teams to focus on what matters most, delivering more value for our customers, communities, and shareholders."

TCS brings deep experience in retail and digital transformation and will work alongside the Group's technology teams. The agreement also includes joint initiatives to support workforce development focused on digital and AI upskilling.

Girish Ramachandran, President Growth Markets, TCS, said, "We are proud to be a strategic partner to The Warehouse Group for this pivotal phase of transformation. Leveraging our global expertise in retail technology, data and AI, we are committed to supporting one of New Zealand's largest and most iconic retail brands in streamlining their systems and enhancing capabilities through AI adoption and thereby laying the foundation for sustained, long-term value creation."

Both organisations will continue to explore new ways of working and identify opportunities to unlock long-term value for customers, team members, and shareholders. The agreement is intended as a multi-year agreement, with regular reviews to track progress and identify new opportunities.

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